

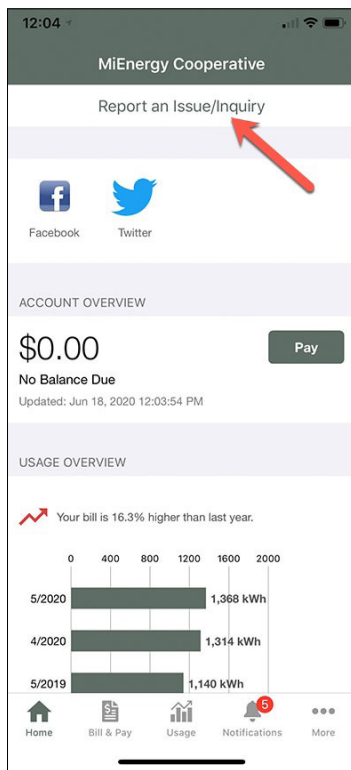


Reporting issues, such as an outage, is simple when you have the SmartHub app installed on your mobile device.

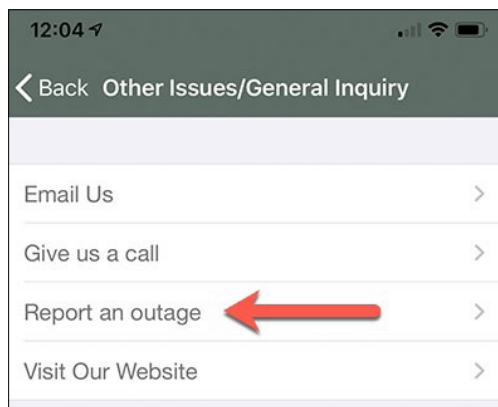
You are just a few steps away from communicating with us from anywhere at any time.

For example, here's how to report an outage on your mobile device.

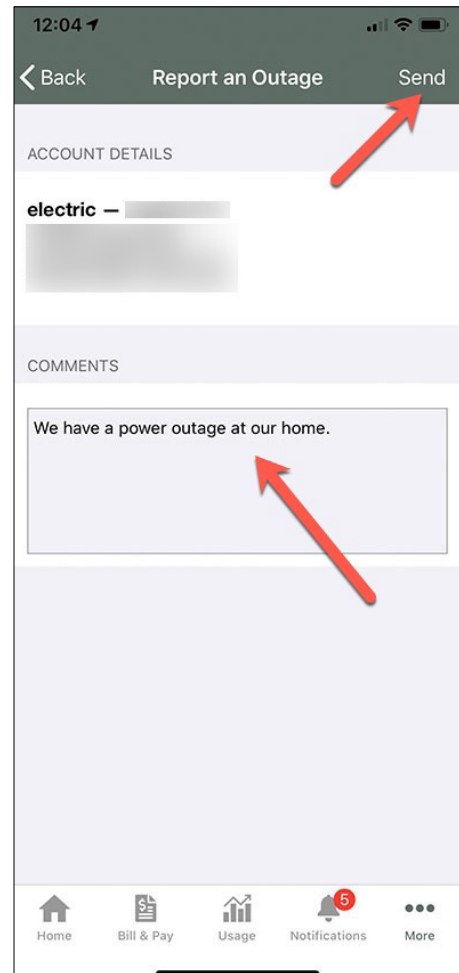
Step 1: From the SmartHub home screen, click the **Report an Issue/Inquiry** link at the top of the screen.



Step 2: On the following screen, select the **Report an Outage** option.



Step 3: On this screen, type your message into the **Comments** section and then click the **Send** button.



Success! You will receive this confirmation message on the screen when you have sent your outage message to us.

